



## Your EnergyUnited bill is past due:

- Your account became past due on July 18, 2022 and was assessed an interest penalty of \$1.40.
- Payment was not received prior to the mailing of this notice; therefore, a delinquent fee of \$15.00 was added to your account.
- In order to prevent disconnection of service, the past due amount of \$109.78 must be paid by August 1, 2022.

#### If payment is not received by the due date, you are subject to disconnection and the following charges:

- All past due charges.
- A reconnection fee.
- Additional deposits may also be required to restore service.

# Please note payment must be made by the disconnect date to guarantee there are no service interruptions.

If you feel this notice was received in error, please contact our Customer Care Department at 800-522-3793.

#### PLEASE RETURN BOTTOM PORTION WITH YOUR PAYMENT



PO BOX 1831 Statesville, NC 28687-1831

Account Number	
Disconnection Date	08/01/2022
Amount to Avoid Disconnection	109.78
Total Amount Due	229.16

Your payment and any returned items may be processed electronically.

We Accept:



5 207 C-1 ENERGYUNITED PO BOX 1831 <sup>14</sup> STATESVILLE NC 28687-1831



DESCRIPTION	FEE
Reconnection Fee 8am-5pm	\$40.00
Reconnection Fee after 5pm	\$80.00



# AUTOMATIC PAYMENTS

Never miss a payment again with autopay. You can sign up for automatic payments or bank draft through phone, web, or mobile app.



# PAYMENT ARRANGEMENTS

If your account is eligible, payment arrangements are available through multiple platforms including phone, web, or mobile app.



#### **NEED ASSISTANCE?**

EnergyUnited has several payment assistance resources; to find out more about them, please visit our website at www.energyunited.com/assistance.



# LOWER YOUR ENERGY BILL

There are so many ways to save with EnergyUnited. From our state-of-the-art energy saving tool to energy efficiency tips and rebates on appliances and vehicles, EU's got you covered. Please visit our website at www.energyunited.com/save-money/.

## Other Ways to Pay Your Bill -



Online Pay your bill at energyunited.com





**Kiosk or Drop Box** Your district office is: Lexington 1900 Odell Owen Road Lexington, NC 27295

Now offering cash bill-pay service at participating retail stores. The barcode below can be scanned at the register, allowing you to make your monthly payment. There is a \$1.50 convenience fee to use this service. To find a location near you, visit pay.vanilladirect.com/pages/retailers

By accepting or using this barcode to make a payment, you agree to the full terms and conditions, available at <u>vanilladirect.com/pay/terms</u>. After successful payment using this barcode, you may retrieve your full detailed e-receipt at <u>vanilladirect.com/pay/ereceipt</u>.

The majority of participating locations will accept cash payments up to a maximum amount of \$500.00.



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